

## Frequently asked Questions about ShopWithScrip?

### **How much does it cost to use ShopWithScrip.com?**

There is no cost. ShopWithScrip.com is a scrip program management tool that is free to Trinity.

### **What do I need to enroll?**

Scrip-using Families -- go to: [www.shopwithscrip.com](http://www.shopwithscrip.com) to enroll

The enrollment code: **F222LC696554**

For more information pick up a "Getting started at ShopWithScrip.com" form

### **Will ShopWithScrip.com give my personal information to spammers and other third parties?**

No. According to the easy to read provisions of our Privacy Statement, ShopWithScrip.com will never give your personal information to third parties. However, by enrolling at ShopWithScrip.com, all ShopWithscrip.com users agree to receive administrative and promotional email messages from shopWithScrip.com only.

### **How does ShopWithScrip.com calculate family purchase history and rebates?**

The family history is saved through the ShopWithScrip program and the rebate is calculated using the face value and the net price that is paid when the purchase is placed.

### **Can families pay for their orders at ShopWithScrip.com?**

ShopWithScrip is an order management tracking system only. It does not collect payment from families.

### **Oops! I placed my order and I want to change it. Can I do that?**

**NO.** However, the Trinity scrip coordinator can modify or cancel your order if it hasn't been released for ordering. **To change or cancel the order you must contact Jolene Gerhartz in person or by phone at 418-3181 or 756-3225 before Sunday at noon.**

### **What happens to my order after I place it?**

ShopWithScrip.com places your order into a holding site that is monitored by Trinity Scrip coordinator. The orders are reviewed, placed, filled and will be ready for pick up on Fridays. You will bring your check or cash to exchange with the scrip order.

### **I placed my family order today, when will my order be ready?**

All orders placed by Sunday noon will be filled and ready for pick up on Friday. All orders must be picked up through the Scrip box on Sunday mornings or at Best Advantage Credit Union during the week.